

FROM: FROST INDUSTRIES
TO: VALUED CUSTOMERS
SUBJECT: CUSTOMER SURVEY

Dear Valued Customer,

Please take a few minutes to let us know how we are doing! When completed, email the survey to Bob Cooper at bobcooper@frostindustries.com.

Select one

- 1) Does the work performed meet contract specifications? YES NO
- 2) Is the work completed within the approved time? YES NO
- 3) Is the work completed in a consistent manner? YES NO
- 4) Are our employees always friendly and professional? YES NO
- 5) How satisfied are you with our job performance?
 Very Satisfied
 Satisfied
 Not Satisfied

Comments: _____

FACILITY/BUSINESS NAME

TYPE OF CONTRACT

PRINT NAME

DATE

THANK YOU for your valuable time. Please contact me anytime with your concerns or comments, GOOD or BAD.

Bob Cooper, CEO, Frost Industries
318-208-9182 or bobcooper@frostindustries.com